

# **Pc-Check® Diagnostic Software**

*Pc-Check, original self-boot, combining Pc-Check UEFI, challenges the widest testing landscape with 'bare-metal testing' dedicated to all your PC assembly, integration, services, installations, repair and refurbishing.* 

Unreliable testing of computers cost companies and technicians wasted time and money. Inaccurate results impact operations, leading to more technical support calls, unnecessary rework, product returns and customer dissatisfaction. Included as part of the Pc-Check® UEFI package, self-booting Pc-Check® diagnostic



software has a strong advantage testing older Legacy, pre-UEFI or secure boot disabled computers. Pc-Check<sup>®</sup> is your **ready-to-use-now diagnostic software**. From its original self-boot start-up, to the now infamous Microtopology memory testing, no installed operating system means **more errors are found.** Pc-Check diagnostic software only tests



the hardware you want it to. No gimmicks, no files touched, no brand names considered

— just reliable hardware test results. Enhance your service reliability and computer quality, decrease technical support telephone calls, and improve customer satisfaction and confidence. Pc-Check finds the hardware faults that other test product can't or won't reveal.

Dual testing advantage for old and new systems

Direct bare-metal legacy hardware testing, 32/64Bit

Large detection of hardware device testing, specialist test groups, unlimited scripting capacity

Scripted or selected: Component and Burn-in tests, Duration, any Number of passes

Unattended testing, launch a test script automatically, at start-up

Test the fullest range of installed component and storage

✓ Included as part of the Pc-Check UEFI package Pc-Check<sup>®</sup> and Pc-Check<sup>®</sup> UEFI form the ultimate testing solution for legacy, and new UEFI based PCs.

✓ Fast loading, pre-boot/self-boot diagnostics fully test critical components without interference from either the installed operating system or device drivers.

✓ Thoroughly validate the PC products and services you sell, support, service and repair: servers, embedded, laptops, notebooks, desktops, and more.

✓ Total control of your diagnostic process – you define the test requirements. Reveal hard-to-find intermittent errors. Proves working hardware.

Test PCs without users involved, no mistakes in tests deployed, consistent, repeatable results.

✓ Identify the individual memory module for 128 DIMM up to 3.5 Terabytes; and drives with 'Multi-Exabyte' sizes; plus CPU packages to 160 maximum.

### Pc-Check is the ideal low-level test tool for legacy hardware

**Diagnostic System Burn-In** 

#### Self-boot legacy diagnostics

	anced Diagnostic Tests (	
- Basic Operation Processor Percessor Percessor Percessor Percessor Propu Disks Nard Disks Ca-BOH-DUD ATAPI Devices - Security TPH	- Communication Serial Forts ATA USB FireWire Metwork (Gigabit) - Stress Tosts System Stress Test	- Human Interface - Keyboard Monse Beeper Audio Uideo - Firmware ACFI - Other - FGI Express Links

Test up to 160 logical processors simultaneously. Test memory modules individually

# Test outside of operating systems with Self–Booting diagnostics

No concern of OS driver stack filtering or blocking commands.

No concerns of OS modifying or redacting returned system information.

No abstraction or virtualisation of hardware.

		1	2	3	-4
SSOR	Core Processor Tests	PASSED			
	AMD64/Intel64 Core Tests	PASSED			
	Maths Co-Processor Tests	PASSED			
	- Pentium Class FDIU	PASSED			
	- Pentium Class FIST	PASSED			
	MMX Operation	PASSED			
	SSE Instruction Set	PASSED			
s	System	ABORTED			
	- CPU	PASSED			
	- Hard Disk	PASSED			
	- Hemory	PASSED			
	- Video	PASSED			
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# Maximize profits by reducing hardware return costs

• Reduce asset identification, assembly, upgrade, and repair test workloads.

- Reduce returns and repairs.
- Reduce support calls.
- Eradicate time wasted on software and driver problems.

• Increase profitability by improving PC reliability during system manufacturing integration, upgrading and servicing.

# 



#### Dual bare metal testing options

Pc-Check® and Pc-Check® UEFI combine for the ultimate bare metal testing solution for legacy, and new UEFI based PCs all on one single package. Add on Pc-Check® Windows, expanding your range of diagnostics to a perfect 3-point test plan.

#### Low Level Component Tests

bccssor 1 of 1 tel(R) Core(TM) 15 H 540 # 2.53	
red	Co-Processor Tests
Erectasor PASSED Model PASSED Model PASSED Model PASSED Model PASSED matium Class FDI Model PASSED matum Class FDI Model PASSED Model P	Bound and Chop PASSED Exceptions PASSED Load and Save PASSED Instruction Set PASSED Pentium class FBIY PASSED Pentium class FIST PASSED

### Self-boot operating system independent

# Record and Save all testing related data

- Save all test results to a file.
- Save the test technician's name.
- Save each system serial number.
- · Capture scripted test results as XML

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V		The state

#### **Control and contain errors**

- Reveal hard-to-find intermittent errors.
- Log faults and unreliable computers.

• Test the bare hardware, no driver intervention.

# Increase positive throughput by reducing human errors

• Standardized test scripts control unauthorised users and test usage.

- Identify hardware faults quickly, save hundreds of man-hours in fault testing.
- Versatile for variable user skill levels

	Inversion Tree Test 00000000 00110000 - 00000000:177	Status: Testin EXEFFT (5 of 25)
8x -		Internet and the second se
Last Failure	Ro failure	
1336 KB Video I	entry	Hot Avi
Last failed m	a System Memory	Testing
o failure	Testing, please wait	

# One USB device, two diagnostics solutions

Containing **both Pc-Check and Pc-Check UEFI diagnostic software** the presence of legacy or UEFI compliant hardware is automatically detected.

If the system is a legacy device, Pc-Check will boot and execute; if the device is UEFI compliant, Pc-Check UEFI will boot and execute – even with secure boot turned on.

### Diagnostic coverage for all major hardware groups in a native UEFI pre-boot, Self-Boot and Microsoft Windows or Microsoft Windows Preinstallation Environment.

#### Native UEFI Diagnostics Network

Internal Ping Test External Ping Test Register Test

#### Hard Drives

S.M.A.R.T. immediate S.M.A.R.T. Short Self Test S.M.A.R.T. Conveyance S.M.A.R.T. Extended Self Test Butterfly Seek Random Read Linear Read Standby Non-Destructive Write Internal Cache **Solid State Drives** 

Linear Read Random Read S.M.A.R.T. Immediate Test S.M.A.R.T. Short Self Test

#### Self-Boot Legacy Diagnostics

Memory

Module Seating Inversion Tree Stride Isolation Small Block Stride Chaotic Addressing Block Rotation Microtopology Microtopology (Quick) Microtopology (long)

#### Cache Memory

Inversion Tree Stride Isolation Chaotic Addressing Block Rotation Microtopology Hard Drives

Read Quick/Standard/Full/Custom Read Verify Quick/Standard/Full/ Custom Non-Destructive Write Quick/Standard/ Full/Custom Destructive Write Quick /Standard/Full/ Custom Mechanics Stress Quick /Standard/ Full /Custom Internal Cache Standby Performance Standby S.M.A.R.T. Immediate S.M.A.R.T. Short S.M.A.R.T. Extended S.M.A.R.T. Conveyance

#### S.M.A.R.T. Extended Self Test S.M.A.R.T. Conveyance Internal Cache

#### Memory

Block Rotation Quick Stride Isolation Seating Inversion Tree Microtopology Pseudo-random Data Pseudo-random Address

#### **NVMe Drives**

Random Read Linear Read Internal Cache S.M.A.R.T. Health Test **System Block Devices** Basic Functionality Comprehensive Functionality

#### SSD Drives

Read Quick/Standard/Full/Custom Read Verify Quick/Standard/Full/ Custom Non-Destructive Write Quick/ Standard/Full/Custom Destructive Write Quick/Standard/ Full/Custom S.M.A.R.T. Immediate S.M.A.R.T. Short S.M.A.R.T. Extended S.M.A.R.T. Conveyance Performance **NVMe Drives** Read Ouick/Standard/Full/Custom Read Verify Quick/Standard/Full/ Custom Non-Destructive Write Quick/ Standard/Full/Custom Destructive Write Quick/Standard/ Full/Custom S.M.A.R.T. Immediate S.M.A.R.T. Short S.M.A.R.T. Extended S.M.A.R.T. Conveyance Performance Processor Core Instruction Set

AMD64 Core Intel64 Core Coprocessor Core Known Design Faults 3DNow! Extensions MMX Extensions SSE (SIMD) Extensions Multi Processor Symmetry

#### Processor

Core Instruction Set Floating Point Instruction Set SSE Instruction Set SSE3 Instruction Set SSE3 Instruction Set SSE4 Instruction Set AVX Instruction set Pairing Symmetry Execution Symmetry Cache Coherency **Serial Ports** Line Control Handshake

External Loopback Internal Loopback FIFO Divisor Clock Endurance

#### Motherboard

DMA Controller System Timer Interrupt Controller Keyboard Controller PCI Bus Real-Time Clock Chip **Trusted Platform Module** 

#### Trusted Platform Module

Self Test Subversion Attempt Input Peripherals

Keyboard

Mouse Video Memory

Inversion Tree Stride Isolation Small Block Stride Chaotic Addressing Inverse Mesh Block Rotation Microtopology

#### **Serial Ports**

Line Control Handshake Loop-back Internal FIFO Internal Loop-back Divisor Clock **FireWire** Controller Test

Component Audit

Compare Firmware

#### Optical

Basic Functionality Comprehensive Functionality Butterfly Seek

#### USB

Quick Test Max Bit Stuffing NRZI Glitch Zero NRZI Oscillation Type 1/2/3/4 Max Disparity Random Data **Motherboard** 

#### wotherboard

Memory Buses PCI Buses Disk Buses Non-Volatile Storage Real Time Clock **Monitor** Panel Test

#### Network

Internal Loopback External Loopback Controller USB Controller Functionality Audio Real-time PCM

Streaming PCM SPDIF Run DMA

Internal Speaker Beep Test

**PCI Express** Link Width Configuration

Video Adapter

Colour Purity True Colour Alignment LCD Test Card

#### **Parallel Ports**

Verify Controller Verify Status Port Interrupt **Optical** 

Transfer Random Seek Test Disc Read Laser Refocus **ATA Controller** Parallel

Serial

#### Windows Diagnostics

Parallel Ports

Data Port External Loop-back Status Register

#### Memory

Ouick Pseudo Random Data Walking Bit Left/ Right Inverse Walking Bit Left/Right Chequerboard Bit Stuck High/Low Pseudo Random Address Micro-topology Memory Mismatch

#### Gyroscope

**Quick Status Core Recognition** Simple Roll Test Gyroscope Roll

#### Accelerometer

**Core Recognition Ouick Status** 

Acceleration Location Core Recognition

**Quick Status** Location

Network

Configuration IPv4 Connection Wireless Strength

Wireless Connection System Connected

**Ethernet Connectivity** 

#### Loopback Signal

**Hard Drives** Butterfly Seek Random Read Linear Read S.M.A.R.T. Failure S.M.A.R.T. Short S.M.A.R.T. Convevance S.M.A.R.T. Extended Hard Drive Temperature

#### **Biometric**

#### **Core Recognition**

Optical

Linear Read Random Read Advanced Movement Media Erase **Directory Write** ISO Image Write Media Eject **FireWire IEEE 1394** Compass **Core Recognition Quick Status** Direction

#### **NVMe Drive**

Random Read Linear Read S.M.A.R.T. Failure USB **Detected Devices** Connectivity **Quick Test** NRZI Max Bit Stuffing NRZI Glitch Zero NRZI Oscillation Type 1/2/3/4 Max Disparity Random Data Speed **Connection Verification** 

#### **Floppy Drives**

**Butterfly Seek** Linear Read Read Write Media Change Write Protect

#### Monitor

Red /Green/Blue Purity Mesh/Inverse Mesh White/ Green MEME Tonality Grid LCD Dead Pixel Monitor Count Internal Monitor Count VGA/DVI/HDMI Monitor Count **Display Port Monitor Count** Wireless Monitor Count EDID Checksum

#### **Serial Ports**

**Configuration Registers** Quick Loop-back Baud Rates Sustained Loop-back **Priority Transmit** 

**Removable Media** Linear Read

Random Read Connectivity

System Stress

#### Sleep Hibernate

**Ouick Dump Test** 

Lid Detect Convertible System **Operator Response** Battery Voltage Performance **Quick State** Core Recognition Advanced State Charge Level

Processor Core Instruction Set Floating Point Instruction Set MMX Instruction Set SSE Instruction Set SSE2 Instruction Set SSE3 Instruction Set SSE 4.1/4.2/4A Instruction Set Cache Functionality Multi-core Multi-processor Core Priority Thermal Stress Power Stress **CPU Fan Test CPU** Temperature Audio Audio Connection Loop-back Count Advanced Quality **Quick Microphone Quick System Sound** Volume Change Playback **Display Adapter** Linear Memory Micro-topology Memory **Chaotic Addressing Memory** Hardware Acceleration **Graphics Card Temperature Default Driver OpenCL Bandwith OpenCL Walking Zeros OpenCL Walking Ones OpenCL Moving Inversion OpenCL Integer Logic OpenCL Integer Logic -Local Memory OpenCL Random OpenCL Modulo CUDA Bandwidth CUDA Walking Zeros** CUDA Walking Ones **CUDA Moving Inversion CUDA Integer Logic** CUDA Integer Logic - Local Memory **CUDA Random** CUDA Modulo **CUDA** Compute **CUDA Stress** Video Capture Capture Driver **Composite Capture Driver** S-Video Capture Driver **TV Capture Driver RGB** Capture Driver Capture **Composite Capture** S-Video Capture **TV** Capture **RGB** Capture RAID

#### Motherboard

North-bridge South-bridge CMOS Clock CMOS Checksum CMOS Battery System Fan Voltage Core Detection System Temperature **Operating System** 

#### License

Windows 10 Support **Event Log** Kernel Response Driver Signed Driver Security Support Hardware Monitor

System Temperature **CPU** Temperature CPU Fan System Fan Voltage Core Detection Test **Drive Temperature** 

Graphics Card Temperature **Solid State Drives** 

#### Linear Read

Random Read S.M.A.R.T. Failure S.M.A.R.T. Short S.M.A.R.T. Conveyance S.M.A.R.T. Extended

#### **Touch Screen**

Pen Grid Pen Axis Pen Accuracy **Touch Multi-Touch Touch Ghost-Touch Touch Path Continuity Touch Curve Continuity Touch Primary Touch** Touch Width Touch Grid Touch Axis **Touch Accuracy Touch Gesture Input Peripherals** 

Keyboard/Keyboard LED Quick Mouse

Mouse Button Movement Quick Keyboard **Ambient Light** 

#### **Core Recognition Quick Status**

Ambient Light Level Server **IPMI System Event Log** 

IPMI Health/ Sensor/ Alarm **Temperature Sensor** Fan Sensor Voltage Sensor **Power Sensor Constant Sensor** 

Tests in blue are not compatible with Microsoft Windows **Preinstallation Environment** (WinPE).

#### The following test groups or tests require full Windows environment.

Video | Biometric Devices | Capture Card\* | Network Interface tests for wireless network interfaces | System Sleep Test | System Hibernate Test | Battery Voltage Test | Server Group | Sensors

Linear Read

\*Generic Capture Driver Test available in Microsoft Windows Preinstallation Environment (WinPE).

Eurosoft test accessories required for peripheral ports and media trays: USB, serial, audio, DVD/CDROM.

Mac® Boot Camp® drivers required in WinPE or use Pc-Check® WinPE Image Creator build tool without drivers (all tests

Charge Life

# Who Uses the Pc-Check<sup>®</sup> Diagnostic Software Suite?

Solutions for an ever changing landscape...

Testing PCs has financial reward. Starting with a series of simple test steps, you gain immediate cost savings. Computer manufacturing and system integrating rely on diagnostics to form standard test practices. Repair, services and support are blending with field technicians, backing MSP's who remotely manage all varieties of computers. Critical assessment of systems situated publicly: government, military, education, healthcare, as well as private verticals expect compliant, running systems. Refurbishing has taken off, extracting re-workable components to balance a broad ecosystem, recycling where they can't. Everywhere, demand for reliably running PCs is required and expected.

**Ensuring reliability requires quality testing. The Pc-Check diagnostic suite takes on the widest testing landscape,** instilling quality, combining bare-metal UEFI and legacy testing, plus Microsoft Windows/WinPE too. The end result: components are reliably tested and validated independent of the operating system [and] within the Microsoft Windows environment whether new or old devices. Proven diagnostics, capable of assisting all sizes of companies and skill sets, loads of testing features and unlimited ways of using them. **Testing brings reward.** 

Manufacturing	Manufacturers and system integrating of all sizes, those who build fresh and new, use the
OEM/ODM	Pc-Check® diagnostic suite to validate new hardware and system configurations prior to
System Builders	investing time in loading an operating system.
Assemblers	
System Integrators	
Refurbishing	Refurbishers, eco-committed, re-manufacturing, repurposing or IT asset disposing PCs,
Microsoft Authorised Refurbishers	use the Pc-Check® suite to quickly and reliably validate inbound and outbound hardware
ITAD	assets to determine suitability for reuse, before upgrading, re-imaging and hard drive data erasing with Eurosoft's ZeroData™ Windows drive erasure software.
Rentals and Leasing	
Recyclers	
Services	Servicing has a wide commitment, bringing consumers and industry closer to the repair
Break-Fix Operations	process. The full Pc-Check® suite brings portable testing to the PC with pre-boot options,
Field Technicians	multiple script creation, and recordation, reaching a variety of PCs and diverse customers.
Computer Shops	
Consultants	
Support	
Network Administrators	Support can involve deployment and online technical sessions. Preventative maintenance, secure hardware platforms and rapid diagnosis for disaster recovery is required. Each
I.T. Professionals	Pc-Check® program gives a fast and flexible approach to assessing hardware issues at the
Managed Service Provider	start, and end point of a support session.
Help Desk	

#### Flexible user and licensing options to perfectly fit your costs and needs.

Eurosoft (UK) Ltd are dedicated to offering a variety of diagnostic and test management solutions as standalone packages, bundled with systems and services, as well as site licenses of all sizes. Fully commercially supported, and maintained to test the widest range of PC-based hardware, regardless of brand. Whether you are responsible for 1, 100 or 1000+ test stations or have as many technicians at your disposal, the Pc-Check diagnostic suite offers flexible testing solutions, giving you maximum reliability over your entire operation.

Contact us at the locations below to take advantage of a new testing experience today.

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