

# 12N = 1 label, 600 words, 4000 characters of dynamic information delivery — regardless of product and service incident — across all organisations

## 12N gives you computer triage and support...

Returned computers bring a multitude of servicing incidents. Potentially, reverse logistic issues bring chaos arising from consumer and trade issues, compliance, components from anywhere in the world, the unknown impact of how a PC was used — usage fatigue, data security, environmental legalities (possibly unqualified for sustainability) — many more.



Combined with industry supported diagnostic and data erasure software, you can quickly identify faulty computer hardware or securely erased drives —

**determine what is working, and what can or cannot be reused. Add on flexible reporting mechanisms, such as the new 12N (SQRL) code, and you can now transfer and trace**

computer test and data erasure results. **Delivering incident and information details of test and data erasure is possible and here with 12N QR.**

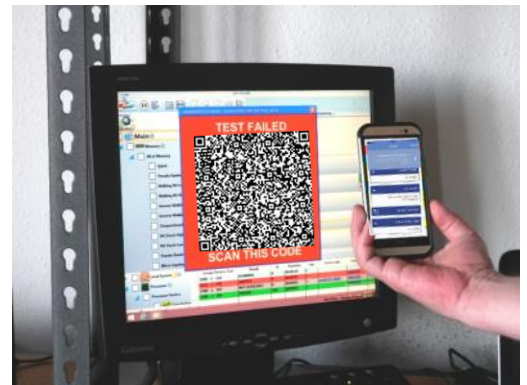
Eurosoft, in partnership with the RLA ([RLA.org](http://RLA.org)), aims to bring its customers into the forefront of a new era. Where **forward and reverse logistics processes are streamlined for ease of data processing and tracking purposes.**

Whether it's secure data erasure, IT asset tests, full PC system stress testing, deploying images, engaging remote end-user inspections — and reporting on them all — Eurosoft's diagnostics, data erasure and test management software solutions have a way forward. It's all about improving your efficiencies, while improving business results.

**How?? Use the new 12N Code** — a smarter QR/Rfid/Bar code for products of all types — *not just computers.*

Eurosoft is defining its computer Certificate of Data Erasure and diagnostic test logs to manage computers at various logistical stages of manufacture, service, repair and reuse in the eco-channel.

**Sorting computer issues requires triage, testing, and the transfer of those sorted results — 12N QR Codes.**



**Standardize incident reporting practices with a universal “All for One Code” label.**

✓ *Events tracking from a service or repair, can unite all participants in the process allowing a more refined use of “big data” analysis and reverse logistics processes.*

**Generate optically scan-able labels for QR/RFID/Bar codes.**

✓ *No need for the PC to be powered up for triage, simply scan the label with a smart phone or standard scanner.*

**Simplify compliance recording for data erasure results and error code analysis.**

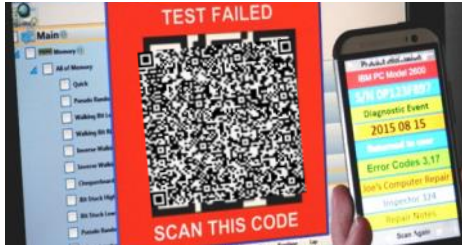
✓ *Incorporate Pc-Check diagnostic error codes or ZeroData Windows for a complete event record.*

**Extend product & service details with universal ANSI/ISO reporting in a QR code.**

✓ *Standard formats store up to 4000 characters instead of only 500 for more thorough service reporting.*

# Solving your computer testing & data erasure dilemmas – “Do I release, repair, repurpose, refurbish or replace”

## Diagnostic Fail Print Preview



## Print 12N Toe Tag



## Update a Unit's Testing History



### Increase staff efficiencies, support customers

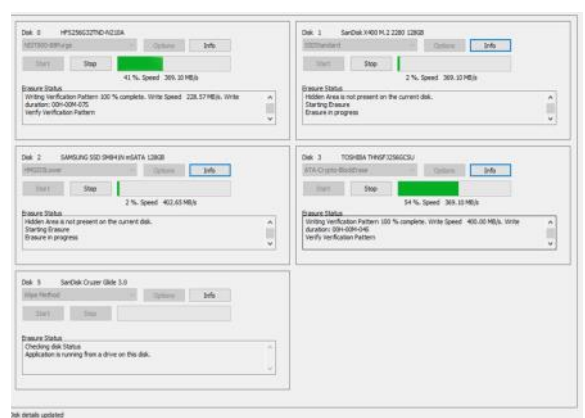
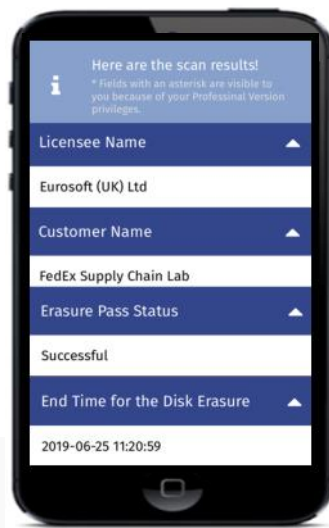
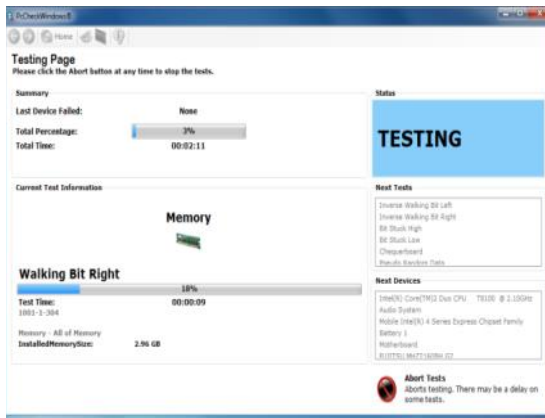
Product logistics are coordinated: return criteria has clear inbound / outbound directions and processes; scan-able labels give significant data to computer sectors. Customers can see next stage advice, simply scanning from phone.

### Capture diagnostic errors & data erasure details

Determine product status without opening package. Automate product routing to next operational point, giving knowledge at each stage. Track status accurately in real time. Save error code results to a cloud server.

### Track process 'cradle-to-grave'

Test & erasure data becomes a single, universal QR label affixed to a PC. Using Eurosoft's diagnostics or data erasure, a unit configuration, tests, erasure, disposition history, can be accessed by operators of warranty, refurbishment and repair.



## Data Erasure & Test Solutions

### ZeroData™ Windows®

Secure, fast, accurate data erasure, boot & deploy with Microsoft's WinPE. Adheres to strict 22+ international compliance sanitizing criteria on all sizes of hard & SSD drives.

### Pc-Check® Windows®

Full diagnostic testing under Microsoft's Windows and WinPE, plus UEFI extensions. No installation required. Intuitive testing user interface. New time saving REMOTE delivery.

### Pc-Check® UEFI

Pre-booting native UEFI diagnostics, directly tests UEFI hardware outside any operating system – Ideal for new UEFI PCs. Identify faulty RAM, drives, CPU, regardless of brand.

### PC Builder Refurbisher™ & Manufacturer

Automated process, auto configuration check and diagnostics, apply system image and track/apply Microsoft DPK & COA OS licenses. Save all data in a database.

### Capture, distribute results and incidents

- Reveal hard-to-find intermittent errors.
- Log faults of unreliable computers.
- Standardise erasure & test logs, control unauthorised users and usage.

### Increase logistical throughput

- Reduce human errors, deploy tests and erasure details operation wide,

### Maximize profits by reducing return costs

- Reduce asset ID, assembly, refurbishing and repair workloads.
- Reduce support calls, returns, repairs.

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